

DAIMLERCHRYSLER

SAFETY RECALL TO REPAIR OR REPLACE YOUR TRUCK'S TRAILER HITCH

Dear Dodge Ram Truck Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

DaimlerChrysler Corporation has determined that a defect, which relates to motor vehicle safety, exists in some **1998 through 2000 model year Dodge Ram Trucks equipped with a factory installed trailer hitch.**

The problem is...

The trailer hitch on your Ram Truck (identified on the enclosed form) may fatigue and crack. This can allow your trailer to separate from your truck and cause an accident without warning.

What DaimlerChrysler and your dealer will do...

DaimlerChrysler will repair your truck free of charge (parts and labor). To do this, your dealer will inspect your truck's trailer hitch for cracks. Trailer hitches without cracks will have reinforcement brackets installed. The brackets eliminate the chance of a crack developing. Trailer hitches with cracks will be replaced. The work will take about one hour to complete. However, additional time may be necessary depending on how dealer appointments are scheduled and processed.

What you must do to ensure your safety...

- **Simply contact your dealer** right away to schedule a service appointment. Ask the dealer to hold the parts for your vehicle or to order them before your appointment.
- **Bring the enclosed Owner Notification Form with you to your dealer.** It identifies the required service to the dealer.

If you need help...

If you have questions or concerns which the dealer is unable to resolve, please contact the DaimlerChrysler Customer Assistance Center at 1-800-992-1997. A representative will assist you. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, DC 20590, or call the Toll Free Auto Safety Hotline at 1-800-424-9393. Washington, DC area residents may call 1-202-366-0123.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

*Buckle up
for Safety*

Customer Services Field Operations
DaimlerChrysler Corporation
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